



Feedback and Suggestions Survey

Private, Anonymous, and Confidential

Thank you for visiting Atlas Physio!

We hope that your experience and treatment here has been helpful and effective, and that you are happy with the results you have achieved.

Atlas Physio welcomes feedback about your experience at our clinic. Your feedback enables us to review our services and improve our clinic, treatment schedules, and the manner in which we work with our clients.

There are many ways in which you can provide feedback:

- Talk to the receptionist on duty or one of our clinicians to provide instant verbal feedback.
- Make a formal suggestion in writing, addressed to the clinic.
- Leave a review on Google or our facebook page.

Additionally, you can complete the survey below, and write out any additional thoughts in the space provided.

Please mark with a cross or tick

	Always	Mostly	Sometimes	Seldom	Never
Are you as involved in decisions about your treatment and care as you would like to be?					
Does each staff member communicate in a manner that meets your needs?					
Do you feel that the staff treats you with courtesy and respect?					
Do all staff respond to your needs, requests and queries in a timely manner?					
Do staff keep you updated on your treatment plan, especially if there is an issue or a delay?					
Do staff involve your family or carer in your care when you want them to be involved?					
How likely are you to recommend our service to friends and family if they need similar care?					

Additional space for any compliments, comments or suggestions:

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